

Dear Resident,

We would like to turn your area into a smart neighbourhood by bringing you fast, uninterrupted fibre internet. VEZA ICT will be constructing the optical fibre network in your area over the coming months.

Once construction commences, sales representatives will be coming round to your home to offer you fibre services

Why Fibre?



Enjoy uninterrupted entertainment - stream your favorite shows, movies and music on multiple devices, simultaneously.



Work from the comfort of your own home – uploading and sending large files quickly - using our fast and reliable Fibre network.



Turn your home into a smart home by remotely controlling your devices, lights and appliances in your home, with our Fibre.



Say goodbye to millisecond delays and enjoy faster upload speeds for more real-time gaming.

Building a Fibrehood

There are three phases involved in making your neighborhood fibre-ready: Trenching, Reinstatement, and Sign-off. Thereafter, a home installation and service activation are necessary to bring fibre to your home

Trenching

During trenching we will perform shallow excavations along the city's sidewalk – this could mean that your garden may be lifted but we will do our utmost best to leave it the same way we found it, or better. We will use a trenching method called 'impact moleing' to dig under your driveway to ensure minimal disruption to the entranceway of your home.

Reinstatement

On completion of trenching, our reinstatement team will be dispatched to return your neighborhood to the same condition we found it. Our supervisors will take pictures before and after the completion of the project to ensure your garden gnome is returned to its original home.

Sign-off

Once all civil work has been completed, our engineers will conduct a pre-inspection – after which the council will conduct their final inspection and acceptance.

During the build process, community WhatsApp groups will be created in conjunction with your Ward Councilor. Should there be any issues, you will be able to contact your Ward Councilor who, in turn, will liaise with the relevant VEZA ICT representative to ensure it is resolved

This entire build process is estimated to take between 8 to 12 weeks to complete.

Home Installations

Once your neighborhood is fibre-ready and you have signed up for an internet service, we will complete a home installation. This entails taking a fibre cable from a box on the sidewalk and bringing it into your home, connecting it to a termination box and an optical network termination device.

Internet Service

Our fibre network is open-access which means that you have access to the best local Internet Service Providers – giving you the freedom to choose the right package and partner for your internet needs

Best Regards,

Contact information - Email: info@veza-ict.co.za
